

Customer Service in Transport

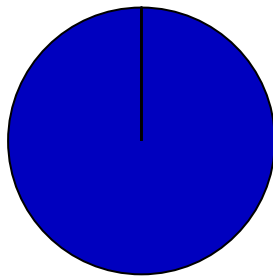
Consultation of Quality of Customer Service provided on Public Transport

Overview

From **01/12/2009** to **01/10/2010**, Havering Council ran a consultation entitled '*Customer Service in Transport*'. This report covers the online element of the consultation process, which was run from <http://www.citizenspace.com/local/havering/transport>

Topic 1: Customer Service in Public Transportation

Q1: Are public transport staff polite



■ Yes: 0%
■ No: 100%

Option	Value	Percentage
Yes	0	0%
No	1	100%
Total	1	